



There is nothing accidental about a good workplace safety record

ACCESSIBILITY POLICY

ACCESSIBILITY COMMITMENT

CDN Safety Training is committed to complying with the Accessibility for Ontarians with Disabilities Act (AODA) and all the standards under it in order to meet the accessibility needs of persons with disabilities in a timely manner.

CDN Safety Training training providers will communicate with people with disabilities in ways that consider their disability. A person with a disability who is accompanied by a support person will be allowed to have that person accompany them onto our premises. We also welcome service animals accompanying people with disabilities and those service animals are allowed on the areas of our premises that are open to the public.

Fees will not be charged for support persons for admission to CDN Safety Training classes. We will notify customers of this at time of booking if client advises of disability.

The regulations associated with the Integrated Accessibility Standards (IASR) under the AODA require that CDN Safety Training establish, implement, maintain and document a multi-year accessibility plan which outlines the organization's strategy to prevent and remove barriers for persons with disabilities and to meet its requirements under the Act.

Under the AODA, the following accessibility standards set certain requirements that are applicable to CDN Safety Training:

- Customer Service;
- Information and Communications;
- Individual Accommodation Plans
- Training

Customers who wish to provide feedback on the way CDN Safety Training provides goods and services to people with disabilities can email their concerns. All feedback will be directed to the President at chris@cdnsafetytraining.ca or by phone at 613.290.1361. Customers can expect to hear back within 2 business days.

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